

BUSINESS INTERRUPTION FEES POLICY



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Drafted by	Todd Gordon	Approved by	committee
Responsible person	President	Scheduled review date	2022

INTRODUCTION

Sometimes events occur outside of DGA's reasonable control, which interrupt the clubs capacity to deliver gymnastics classes as per the term schedule.

Examples may include but are not limited to; forced shutdown due to Covid-19 (or other health related events), earthquake, flooding, interruption or failure of any utility services, fire or other damage related to buildings.

This policy provides a framework for how DGA will endeavor to continue teaching classes online or, if that is not feasible, how members will be compensated for the period of interruption.

DGA reserves the right, at its sole discretion to modify or replace this policy at any time, and from time to time.

CORE POLICY

In the event of business interruption where classes cannot be taught in a gymnasium the following approaches may be taken:

Programs will be offered online as soon as reasonably practicable;

- This may be done via zoom or another video conferencing method.
- In addition to online classes, members will be offered a 20% credit, of their equivalent weekly fee, for each week that classes are interrupted. For example: \$250 for a 10 week program is \$25 per week so the credit per interrupted week would be \$5 (20% of \$25).
- Refunds will not be provided.
- Online classes may operate to a different schedule to normal and for shorter lengths of time.

Programs will not be taught online and classes will be cancelled until further notice;

- Members will be offered a 40% credit for each week of term that classes are interrupted. For example: \$250 for a 10-week program is \$25 per week so the credit per interrupted week would be \$10 (40% of \$25).
- Refunds will not be provided.

Credit Conditions

- The credit would be automatically applied to the member's fees for the following term. Alternatively, the credit can be used for any DGA programs including Holiday Programs and Birthday Parties.
- Credits will expire after 6 months.
- Credits would only be provided to members who had pre-paid all club fees, in full, up to the point of interruption.

AUTHORISATION

Todd Gordon, President, Dunedin Gymnastic Academy, 22 August 2021